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Federal Communications Commission  
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Washington, D.C. 20554

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680 Tyler Street  
Eugene, OR 97402

Annual 47 C.F.R. 64.2009(e)  
CPNI Certification 2011  
FRN 0001551480

Date: February 23, 2012

EB Docket 06-036

I, James D. Silke, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established Operating Procedures that are adequate to ensure compliance with the Commission's CPNI Rules. *See 47 CFR 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The Company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past years concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: \_\_\_\_\_

James D. Silke, President

Attachment: CPNI Compliance Statement 64.2991  
CPNI Safeguards for customer propriety network 64.2009

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**47 C.F.R. § 64.2009 Safeguards required for use of customer proprietary network Information.**

CPNI Compliance Safeguards of  
Silke Communications Inc.  
Eugene, Or.

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Silke Communications Inc., (the "Carrier") has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI.

The Carrier has trained their personnel as to when they are and are not authorized to use CPNI, and carrier has an express disciplinary process in place.

Carrier has maintained a record, electronically or in some other manner, of their own and their affiliates' sales and marketing campaigns that use their customers' CPNI. Carrier maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign. Carrier retains the record for a minimum of one year.

Telecommunications carrier established a supervisory review process regarding carrier compliance with the rules in this subpart for outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval.

Carrier has an officer, as an agent of the carrier, sign and file with the Commission a compliance certificate on an annual basis. Our officer does state in the certification that he has personal knowledge that the company established operating procedures that are adequate to ensure compliance with the rules in this subpart. The carrier provides a statement accompanying the certificate explaining how its operating procedures ensure that it is or is not in compliance with the rules in this subpart. In addition, the carrier includes an explanation of any actions taken against data brokers and a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI. This filing is made annually with the Enforcement Bureau on or before March 1 in EB Docket No. 06-36, for data pertaining to the previous calendar year.

Carrier shall provide written notice within five business days to the Commission of any instance where the opt-out mechanisms do not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.

1. The notice is in the form of a letter, and will includes the carrier's name, a description of the opt-out mechanism(s) used, the problem(s) experienced, the remedy proposed and when it will be/was implemented, whether the relevant state commission(s) has been notified and whether it has taken any action, a copy of the notice provided to customers, and contact information.
2. Such notice is submitted even when the carrier offers other methods by which consumers may opt-out.

Signature: \_\_\_\_\_

James D. Silke, President



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**Company Compliance procedures of requirements of section 64.2991 *et seq.***

CPNI Compliance Statement of  
Silke Communications, Inc.  
Eugene, OR

FRN 0001551480

Silke Communications, Inc, (the "Carrier") has established operating procedures that ensure compliance with the Federal Communications Commission regulations regarding the protection of Consumer Proprietary Network Information ("CPNI").

Carrier does not rent, sell or otherwise disclose customers CPNI to other entities.

Carrier does not use any customer CPNI in any marketing activities.

Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to any use of CPNI.

Carrier procedures require affirmative written/electronic customer approval or Court Order for the release of CPNI to third parties.

Carrier maintains a record of any and all instances where CPNI was disclosed or provided to third parties including law enforcement or where third parties were allowed access to CPNI. The record includes a description of each campaign or request, the specific CPNI that was used in the campaign, and what products or services were offered as a part of the campaign.

Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Employees have been trained as to when they are and are not authorized to access or use CPNI. Carrier established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier has established a supervisory review process regarding compliance with the CNPNI rules with respect to outbound marketing situations and maintains records of Carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing requests for customer approval regarding its CPNI.

Signature: \_\_\_\_\_

  
James D. Silke, President